

If you are using Microsoft Internet Explorer (IE) web browser. Please complete the following items:

There is an Internet Explorer specific error when attempting to log in to HMClientOnline.com and it is easily fixed. Although you will get a "cookies need to be enabled" message the fix does **not** involve changing any settings for browser cookies.

If you can go to IE settings Tools=>Internet Options=>Privacy=>Sites

and add vmsclientonline.com Address of website.....Click Allow .. then OK....Apply

Close and reopen browser, enter Account Number and Password it will work.

You are just adding the domain name specified above as a trusted site which fixes the Internet Explorer browser known issue.

If you use the Mozilla Firefox browser it does not have the issue and logs in without a problem. We have found that the Firefox browser provides the best online experience. You may download the browser at Mozilla.com

We hope you enjoy the New online access to your account and association information.